

INK CARTRIDGE WARRANTY POLICY

Innovative will warranty all ink cartridges for 90 days from date of shipment. There is a date stamped on the box at the time of shipment for reference.

Prior to return of ink, the customer must call Innovative to try to resolve the poor impression quality by electronically or manually cleaning the ink cartridges. Or to determine if there is another issue.

Both ink cartridges in the set must be returned in original box for return to be authorized. Innovative will send a replacement set that will be invoiced. The invoice will be zeroed out once the defective set has been returned to Innovative by the customer in the original date stamped box.